



Privacy Policy Statement

We, Singapore Exhibition Services Pte Ltd (UBM SES), take individual privacy seriously. This Statement explains our policies and practices.

We respect your privacy and we will use our reasonable endeavour to:

- to implement computer, physical and procedural safeguards to reasonably protect the security and confidentiality of the personal data we collect;
- to limit the personal data collected to the minimum required to provide better service;
- to permit only properly trained, authorised employees to access personal data;
- not to disclose your personal data to external parties unless you have agreed, we are required by law or any lawful request of any enforcement agencies or we have previously informed you.

1. Information collection

In order to provide better service to you and to fulfil the purposes set out in the next paragraph, we may collect certain information when you register with us or communicate with us. In the process, we may also collect personal information of individual contact persons of companies or their employees. As stated in the various registration forms, some of the requested information is mandatory and some of them you may provide voluntarily. If specific mandatory information is requested but not supplied, we may be unable to provide the requested service. We only retain personal data for so long as it is necessary for fulfilling the purposes set out in the next paragraph.

2. Use of information

The purposes for which information may be used by us include:

- processing applications for exhibiting at or visiting our trade fairs
- facilitating and enhancing our operations by incorporating the personal data into our database and conducting analysis, research and auditing based on the personal data
- promoting and notifying you of our trade fairs in Singapore and around the world, and events or trade fairs organised by our affiliates and joint venture partners
- distributing publications and research materials of our company
- marketing our services or products
- if necessary, facilitating legal proceedings, including collecting overdue amounts

UBM SES

10 Kallang Avenue, #09-16 Aperia Tower 2, Singapore 339510

T +65 6233 6638

www.sesallworld.com

Singapore Exhibition Services (Pte) Limited | Co. Reg No. 197000345C



Direct marketing

We may use your personal data, including your name, email address and physical address to conduct direct marketing in relation to the promotion of and invitation to our trade fairs in Singapore and around the world, and events or trade fairs organised by our affiliates and joint venture partners, as well as the promotion of our services via fax, email, direct mail, telephone and other means of communication, or send e-newsletters to you.

We will not so use your personal data unless we have received your consent to the said intended use. You may choose not to receive promotional materials by simply telling us through the below contact details, and we will cease to do so, without charge.

3. Disclosure / Transfer of Data

We will keep the personal data we hold confidential but may provide or transfer the personal data to:

- our agents, advisers, auditors, contractors, and service providers in connection with our operations or services for facilitating and enhancing our operations and conducting analysis, research and auditing based on the personal data
- our overseas offices, affiliates, joint venture partners, which are also exhibition organisers, for the purpose of conducting direct marketing in relation to the promotion of and invitation to our trade fairs in Singapore and around the world
- persons to whom we are required to make disclosure under applicable laws in or outside Singapore

Provision of data for direct marketing

Please note that we intend to provide the personal data we collected, including your name, email address and physical address to our overseas offices, affiliates, joint venture partners, which are also exhibition organisers, for use in direct marketing in relation to the promotion of and invitation to their trade fairs and events. We will not so provide your personal data for the said purposes unless we have received your written consent to the aforesaid intended provision.

4. Cookies

When you browse our website, cookies may be stored in your computer's hard drive. We use cookies to personalise your use of our website and to operate the service areas. You have a choice not to accept cookies, but if you do certain functionality may become unavailable.

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5. Security

In general, your Personal Data is kept confidential and is only accessible by authorised personnel. Personal data stored electronically are password-protected. Encryption technology is used on our secured web areas. We recommend that you do not divulge your User Login Name and Password to anyone. Our personnel will never ask you for your User Login Name and Password in an unsolicited phone call or in an unsolicited e-mail. Remember to sign out of your Account and close your browser window when you have finished your session with the Website. You are responsible for all activities that occur under your User Account and Password.

6. Hyperlinks

Our websites may include links to external sites, including sites of members, third parties and "co-branded" sites. Links to external sites do not imply any endorsement of such sites (or any products or services offered thereon) by us or any warranty or guarantee of any information provided thereon. We disclaim and exclude any responsibility or liability for any external site for which a link is provided and this Privacy Policy shall not apply to any such site. Please refer to the privacy policies of the other websites.

7. Changes

Any changes to this Privacy Policy Statement will be posted on this webpage and effective immediately on the posting date.

8. Transfer of Data Overseas

We will generally hold your data on our servers in Singapore. However, we may transfer it to our overseas offices elsewhere in the world or to any of the people listed at paragraph 3 above, who may be located elsewhere.

9. Your consent and rights

Under the Singapore Personal Data Protection Act 2012, individuals have the right:

- to check whether we hold personal data about you and to access such data
- to require us to correct inaccurate data
- to ascertain our policies and practices in relation to personal data and the kind of personal data held by us.

Please send requests to access or correct data, to cease communications, and questions or complaints to: datacontroller@sesallworld.com.

We may charge a reasonable fee for processing a data access request.

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